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| John Myers  Business Analyst | | Contact: | [jpsmyers21@gmail.com](mailto:jpsmyers21@gmail.com) | 570.290.6709 | Scranton, PA  <https://www.linkedin.com/in/john-myers-41820190/>  <https://jpsmyers21.github.io/JohnMyersResume/> |
| Education **Norwich University**  *Northfield, VT*  **BS in Mathematics** Certifications **CSM - Certified**  **Scrum Master**  *ScrumAlliance*  **Lean Six Sigma**  **Yellow Belt**  *C.S.S.C. / Six Sigma Online*  **Associate Business Process Analyst Career Journey**  *ServiceNow University*  **Series 6 / Series 63**  *FINRA* Key Skills  * Project Management * Requirements Gathering & Stakeholder Management * Team Communication * Data Analysis * Excel Modeling * Jira / Confluence * Agile/Scrum Development * Financial and Regulatory Systems   Tools / Technology  **Advanced:**  Tableau • Jira • Confluence Excel • Word • PowerPoint SQL  **Basic:**  Notion • Zapier • Miro • Figma  Power BI • Visual Studio • HTML5 • CSS3 • Postman • Python • ServiceNow | Professional Summary **Agile Delivery | Scalable Systems | Cross-Functional Leadership** Versatile and results-driven Business Analyst with 5+ years of experience in driving enterprise system implementations. Effective at managing cross-functional teams, evaluating operational efficiency, and ensuring compliance with security, integration, and regulatory standards. Proven success in delivering scalable, durable, and user-centered technology solutions that support business operations across multiple regions. Adept at stakeholder management, requirements elicitation, and performance management of teams to achieve strategic objectives. | | |
| Experience Financial Services Professional NEw York life | Scranton pa | nov 2024 – current  * Built and maintained a 50+ client portfolio, applying financial modeling and forecasting for securities, retirement, and insurance strategies. * Delivered structured presentations and tools that improved client financial literacy and reduced decision-making time.w   Business Analyst Consultant Hays Talent Solutions | Remote | Oct 2023 – Jan 2024  * Conducted market and regulatory research to design and implement an enterprise-wide innovation intake and prioritization process, leading to a 3x increase in stakeholder engagement. * Spearheaded the development of a medication dosing error tracking solution; captured functional requirements from stakeholders, developed user stories, built Tableau dashboards, and ensured regulatory compliance. * Served as product liaison between development and QA teams to ensure delivery continuity and sprint alignment.   Business Founder / Owner JPs Place | scranton pa | Sep 2022 – Mar 2024  * Built and managed all aspects of a local business, including compliance processes, hiring, vendor contract negotiation, marketing, payroll, and inventory workflows. * Evaluated ROI of marketing programs and operational workflows, leading to improved efficiency and profitability.   Business Analyst cognizant | remote | January 2021 – July 2023  * Led requirements gathering and implementation processes for a commercial data lake migration project impacting 20+ business units. * Partnered with PMO to clean and migrate data to new systems during a Fortune 100 corporate separation initiative. * Created interactive dashboards in Tableau to support executive-level reporting and compliance tracking.   Business Analyst revature | Reston va | may 2019 – aug 2020  * Utilized remote developers as a Scrum Master and Product Owner to develop an MVP for a patient onboarding system, facilitated scrum ceremonies, built SQL database and queries, and completed documentation for delivery * Build an SQL and Unix based decision engine for an athlete performance ranking system utilizing large data sets across various sports * Reverse-engineered requirements for a training performance tracking system, handling requirement gathering and documentation including business cases, BRDs, use cases, and test cases.   Interim Head Swimming and Diving Coach Norwich University | Northfield vT | sep 2018 – May 2019  * Coached and managed a team of NCAA D3 student athletes for swimming and diving teams including 45+ students * Organized and executed pool usage initiatives from the school and other departments | | |